

ENABLE Better Lifestyles 2019 – 2022

OUR STRATEGIC PLAN

Strategic Vision	Our passion is to support people with complex and multiple disabilities to live fulfilled lives. We will do this through leading by example to create an innovative, transparent, embracing and brave culture of inclusion, collaboration and respect. Our success is measured by delighted customers who value our service and love working with us.				
Strategic Goals	Embrace the NDIS through engagement	EBL is an acknowledged leader	Our customers are our focus	Improve through innovation	Collaboration and partnering are at the forefront of everything we do
Aspirations	<ul style="list-style-type: none"> • Create an environment where everyone does their best work • Change the way we do things • Keep communicating • Solutions focused work • Define our course of action 	<ul style="list-style-type: none"> • Ensure informed decision making • Deliver on our promises • Tirelessly pursue the right outcomes • Ensure accountability at all levels • Build an organisation that is stronger tomorrow than it is today • Leadership culture invest in our workforce and leaders 	<ul style="list-style-type: none"> • Understand our customers and give them what they want • Customer Service training for employees • Greater impact and quality for customers • Promote our services to customers 	<ul style="list-style-type: none"> • Keep investing in the future • Make use of new technology • Investment in innovation • Inspire optimism, creativity, and growth • Build a culture of experimentation without fear • Better systems • Invest in technology to support our work 	<ul style="list-style-type: none"> • Create shared understanding • High performing and happy employees • Reward creative thinking • Keep asking for feedback so that we can keep improving • Embrace Partnerships